

Client: **Canada Life**



Nature of project: Facilities audit and review

Number of sites: 29

Value of services: £5 million

Scope: Management structure, skills and competencies
Financial management
Supply chain management
Quality management
Health and safety
Help desk
Cleaning
Security
Fabric maintenance
M&E maintenance
Landscaping
Utilities
Print & stationery

Client testimonial:

"Canada Life asked Edifice to carry out a full audit and review of FM operations in both main and branch offices. They were asked to consider a raft of management processes in addition to the procurement and quality of the full range of facilities services.

From the start, the project was led at director level, and the consulting team ensured that they spent as much time with our staff as was necessary in order to form an accurate view of the business and its needs. Edifice's report was concise and objective, and the information it contained was backed up by carefully collated data. We are now determining our strategy for FM in the light of their findings."

John Garlick, Head of Property, Canada Life
