

Client: **Cable & Wireless Global**



CABLE & WIRELESS

Nature of project: Facilities outsourcing (UK)

Number of sites: 120

Value of services: £17 million

Scope: Consultation and review
Establishment of service levels
Development of specification
Supplier pre-qualification
Tender of services and evaluation
Development of performance measurement system
Ongoing monitoring and audit
Periodic reporting

Client testimonial:

"Cable and Wireless has developed a long-term relationship with Edifice and they have now completed three major consultancy projects with us since 1998.

They have shown a consistent level of professionalism, and have managed to operate within a dynamic business environment with all the changes that entails.

Edifice has proven its ability to innovate and has developed comprehensive supplier performance measurement systems on our behalf. Whilst those systems place the onus of measurement on third parties and not on Cable & Wireless, Edifice continues to support us in terms of monitoring and audit activities."

John Barrott, Director of Facilities, Cable & Wireless Global
